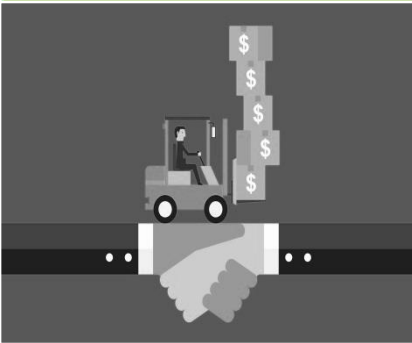




**IMNEX FREIGHT  
FORWARDING & LOGISTICS**



**IMNEX CUSTOMS CLEARANCE  
SOLUTIONS RUSSIA / DDP  
SHIPMENTS RUSSIA**



**IMNEX INTERNATIONAL TRADE**



**IMNEX CONSULTANCY & PROJECT  
MANAGEMENT SUPPORT**

## COMPANY QUALITY POLICY IMNEX GROUP B.V.

Mr. P.I. MIKHALEVITCH  
IMNEX GROUP B.V., THE NETHERLANDS



## COMPANY QUALITY POLICY

IMNEX GROUP B.V. policy is to provide Logistics and Customs services of the highest quality which fully satisfy our customers' requirements. Total Quality will be a permanent feature within our company. It will be implemented, monitored, nurtured and maintained by having a continuing quality improvement program, which will be achieved through our people working together for success.

The main priorities in the quality policy of our company are:

- Ensuring security of cargo
- Reliability and punctuality
- Competitiveness

Our company, as well as all subcontractors working with us, have liability insurance full range of Carrier and Forwarder liability insurance, which in conjunction with the internal procedures and carried cargo monitoring systems provide a 100% guarantee of safety.

In order to ensure the reliability and timeliness of our services we take n / in action:

- Efficient organization of work, improving processes and communication system
- Collaborating with customers and carriers, providing rapid flow of information
- Continuous monitoring of the quality of execution of our clients, allowing for rapid response and improve the current cooperation and facilitate early identification of needs and expectations of customers
- A partnership approach to working with us Carriers, both contract as well as the spot which is expressed primarily in providing care professional shipping and payment in timely
- Implementation of modern technical solutions - technology and the continuous improvement of qualifications for employees.

In building our competitiveness, we focus primarily on ensuring the safety and quality of services, and the price is treated as the result of the calculation made arrangements to ensure adherence.

Of course, all the activities are guided by internal standards and procedures, which are based on compliance with the applicable legislation.

**In our constant quest to improve Quality, it is our desire to continuously explore, amend and replace various processes and modalities within the Organization, which will manifest itself in higher standards of Quality Management.**

Mr. Pavel Mikhalevitch  
Chief Executive Officer  
Imnex Group B.V.

Date: 01-01-2018  
Place: Nijmegen, The Netherlands